



Returns Form

In Car Technologies Ltd,
2 Leigham Units,
Silverton Road,
Matford Park,
Exeter EX2 8HY

Please make sure to follow all instructions below:

- 1) Please complete all required sections on this form and then email it to [Returns@incartec.co.uk](mailto>Returns@incartec.co.uk) to obtain approval.
- 2) After approval, we will issue you with an RA number (Returns Authorisation Number) - **without this RA number we will not be able to accept your return.**
- 3) The product and original packaging must be free from damages, stickers or written notices and needs to be in a resaleable condition otherwise it will not be accepted.
- 4) Complete your RA number below and make sure to print this form and place it in the box with your return shipment.
- 5) Please pack your item/s securely and write your RA number on the outside of the packing box.

Return Codes

1. Not Required
2. Faulty
3. Not Compatible
4. Damaged
5. Other

Name/Company		RA No. _____	Date: _____
Email:			

QTY	Stock code	Invoice No.	Invoice Date	Return Code	Reason for return	Car Year, Make & Model	

In Car Tec Terms and Conditions:

WARRANTY - On receipt by In Car Tec, all items will be checked for damage and tested for operation. Warranty goods must have a description of the fault and will be replaced free of charge provided they were purchased within the previous 12 months.

NOT WANTED - Goods will be credited in full if returned within 30 days, otherwise subject to a surcharge as follows: 30-90 days 25%, 90+ days 50%, 180+ days No Refund

REPACKING FEE - A repacking fee of 5% will apply on any unwanted opened items.

PRODUCT MODIFICATIONS - Any returned items which have clearly been modified or adjusted will be returned.